

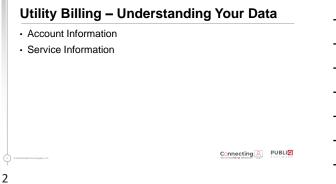




#### **Utility Billing: Data & Reporting**

Robin Landers - Product Manager

1



#### Account Information Customer Name and Address Red Flag Information: Driver's License, SSN, Bank Draft Information Customer Type, Paperless Billing, Special Needs Deposit Information Balance Due: Bill, Payment, Adjustment, Past Due Amounts



	O mains information
	Service Information
Locations	Address, Plant, Cycle, Route, Folio, Read Sequence, Latitude, Longitude, Subdivision, Lot, Tract
Meters	Serial Numbers, RFID, Meter Type, Carryover Consumption, Install Dates, Size, Read Instructions, Meter Notes, Compound, Demand
Charge Codes	Assign charge associated with this service Ex: 2" Water Meter, Sewer, and DHEC Fee
Readings	Read Date, Reading, Consumption
S 0 2027 Redial Technologies, LLC	
5	

Service Maintenance	Image: Second	
---------------------	--	--

Account Services	Di Stati Stati (den al de la d	n jeisMateuru aprotierus jahirusaig pheosifipus insistipus amjitug yo- jatirusai
	21	Air Non Sense Rev Sciences (genet Concert Print Print Print
	Accel Report	Epistemi Fait Oute Mit shrees Not Oute
	Transfer Transfer	gadan Hani Dalan Mara Osmpagan
	8	
	2020	
	Terranien Terranien	
	Eh.	
	0	
	Papanis	
	alaman.	
	2. Inclusion	
	Vise 2	
	here there are	
		Connecting 🙎



#### Utility Billing – Understanding Your Data



Accounts – A/R File	Meters – Meter Service	
Name     Address     Contact Information	<ul> <li>Service Location</li> <li>Plant/Cycle/Route/Folio/Read Sequence</li> </ul>	
Deposits - Deposit File	Meter Serial Number     Charge Codes	
Amount     Status		
Applied/Refund Information		
19 Rediai Technologee, LLC		

Summary Transactions – Trans File	Detail Transactions – OBM Item File
Charge and Payment Amounts     Operator Initials     Transaction Code     Transaction Date     Transaction Number	<ul> <li>Charges per charge code and bill date</li> <li>Payments per charge code and bill date</li> <li>Consumption</li> <li>Reading</li> </ul>
20 Maddal Tathaippa, LLC	

Enhanced Reports	
Standard Reports	
Custom Reports and Data Exports	
India Provinsia LLC	

- · Predefined system reports
- · Print in color, if you have a color printer
- · Export to file
- Customized Select and Sort Options
- Report history
- · Multiple saved versions

Anytow Utility B				Detail Cashier Report			P 12/10/2019	age 1 o 11:50 a
Cashier	Trans Type	Acct #	Customer Name	Amount Due	Amount Paid	Reference	Pay Date	Balan
QS1		000025	·	\$135.40	\$135.40		12/10/19	0
QS1	PY	000028	í	\$135.40	\$135.40		12/10/19	0
Totals	for Pay	ment l	Method Cash1					
				\$270.80	\$270.80			
QS1	PY	000011		\$142.19	\$142.19	872	12/10/19	0
Totals	for Pay	ment	Method Check					
				\$142.19	\$142.19			
QS1	PY	000026		\$140.80	\$140.80	44378	12/10/19	0
Totals	for Pay	ment l	Method Credit Crd					
				\$140.80	\$140.80			
Gran	d Total	5						
				\$553.79	\$553.79			
_	-	-			_	Con	-	-

13

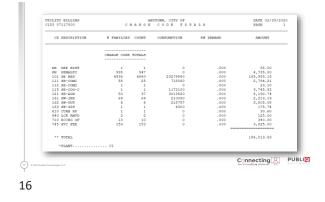
111

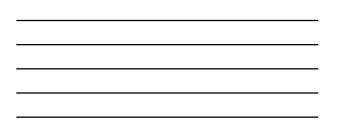
Page 1 of 1 10/2015 at 11:58 am		Returned Check	risees Ry EilBing
Check Amount	Returned Raters Type Defa	Paid Date Check #	unt # Costoner Name
1546.42 \$546.42	00/01/2016 Franklahrt Chuck 00/01/15 Check Totalk:		0
\$13.54 \$13.54 \$12.54 \$127.32 \$154,40	18715(2017 Ratik Emp 001102017 Nan-Sufficient Punds 001102017 Account Classed 0011137 Check Tobals:	INVV2017 ASOP INVV2017 DICATHING	67 58 59
\$13.54 \$13.54	04/16/2018 Non-Sufficient Funds 04/16/18 Check Totalk:		64
\$10.00 \$10.00	18/05/2018 Nen-Sufficient Funds (6/06/18 Check Totals)		
87.08 \$7.48	06/20/2018 06/2019 Check Totals:	BAYTSODIE 123 Return Visit Date	12
10.00 (8%7.40) (8750.00) (\$257.40)	00/30/2018 President Orech 00/30/2018 President Orech 00/30/2018 President Orech 00/30/2018 President Orech 00/30/18 Check Totals:	88/01/2018 258 15/24/2018 385	65 60 60
\$107.46 \$107.46	00012018 Praxialeri Check 0001118 Check Totale:		
812.00 \$12.00	09/10/2018 09/10/18 Check Tetalk:		12
\$150.00 \$750.00	10/24/2018 Fisualiated Check 10/24/18 Chack Tolats:		6
34.00 \$4.98	1029/2018 10/29/18 Check Tuble:		50
25.00 16.00 17.50 \$100:00 \$127.00	10002018 10002018 10002018 Accent Oned 10002018 Accent Osed 1000018 Check Telski	05/66/2010 1225 10/01/2018 0807 10/08/2018 1234	04 04 00
\$886.72		Check Grand Totals:	

14

#### **Standard Reports**

- Predefined system report
- Grayscale
- · Export to file
- Customized Select and Sort Options
- Multiple saved versions





# Custom Reports and Data Exports Print/display reports or build a data file using criteria you specify: Record selection Sort Order Output format Save reports and exports for future use

#### Utility Billing – Planning a Custom Report

Goal: Create a list of Service Addresses and Water Charge Codes billed in July 2019 with zero consumption

#### What records do I want to select?

How do I want the data sorted?

Account Number and Bill Date

Water Bills with Bill Dates between 7/1/19
 and 7/31/19 and zero consumption

#### Service Address

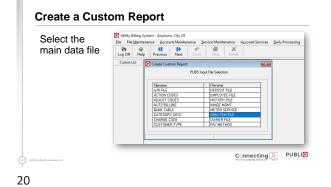
Charge Code and DescriptionBill Date

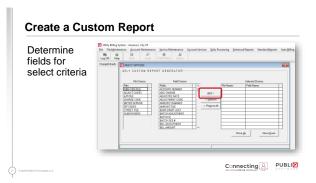
What information do I want to see?

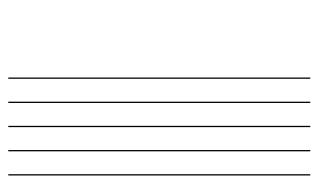
- Consumption
  - Bill Amount

Account Number

Create a Cust	tom Report	 
	And Sectors 1 An 28% 90 Descriptions - 90 Descriptions - 90 Descriptions - 90 Descriptions - 90 And Annual - 90 Annual -	
	Una la famo - i inicia da la companya per la companya per la companya per la companya per la companya companya terta da la companya companya terta da la companya companya terta da la companya terta da la companya companya terta da la companya terta da la companya terta da la companya terta da la companya terta da la companya companya terta da la companya terta da	
	SARbadm Carton Letter Over glant part Select Designer	
19 0 2029 Rediat Technologies, LLC		
19		

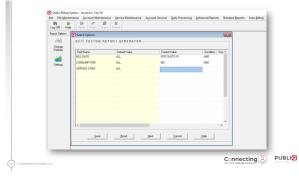






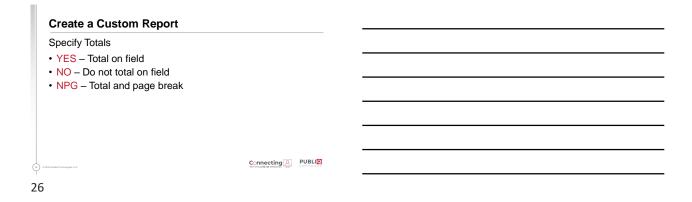
Determine fields for	top top top top top top top top top
select criteria	
	Balcham         Fallbam         Samtham         Samtham           Statistical         Samtham         Samtham         Samtham         Samtham           Statistical         Samtham         Samtham         Samtham         Samtham         Samtham           Statistical         Samtham         Samt
01 Redial Tetrabass. LLC	

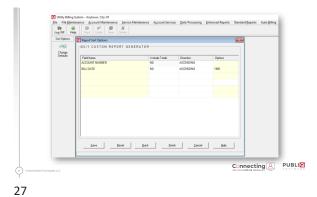


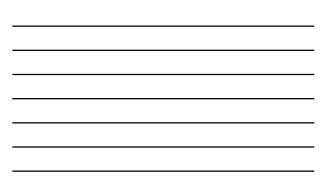


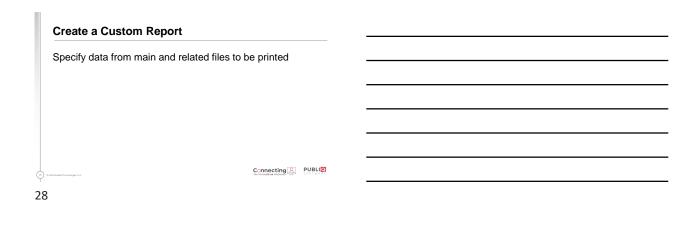


Determine fields for sorting and	Other State Strategy - Appendix Operation         Special State Strategy - Appendix Operation           Dig State Strategy - Appendix Operation         Special Strategy - Appendix Operation           Dig State Strategy - Appendix Operation         Special Strategy - Appendix Operation           Dig State Strategy - Appendix Operation         Special Strategy - Appendix Operation           Dig State Strategy - Appendix Operation         Operation           Dig Strategy - Appendix Operation         Special Strategy - Appendix Operation
totaling	For Owner         Ford Own









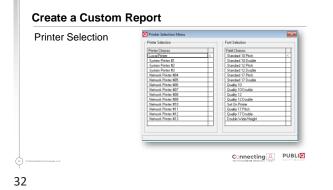
Log Off Hel	enance Account Maintenance	e Service Maintenance Agoou	int services . Lany Pr	ocessing grinance	d Reports Standard <u>R</u> epor	II MORO EN
DhangeDetaults	PRINT OPTIONS					8
	File Doces File: Distribution ADUST CODES ADUST CODES ADUST CODES ADUST CODES METER SERVICE STRELT FILE SUBDATISONS	Field Occess Setti ACCOUNT NUMBER ADD COMPOSE ADD STATE ADD S	Add⇒ <⊡emove <∩Regove All	File Names OBM ITEM FILE OBM ITEM FILE OBM ITEM FILE OBM ITEM FILE OBM ITEM FILE OBM ITEM FILE METER SERVICE STREET FILE	Pret Draces Field Name ACCUNT RUMER ACCUNT RUMER ACCUNT RUMER CONSUMPTION BILL ANCE BILL ANCE STREET NAME UN More Quee	



Create a Custom Report	
Print Options	
<ul><li>Enter Title</li><li>Totals Only</li></ul>	
Spacing Options	
<ul><li>Viewing Options</li><li>Ability to save</li></ul>	
0.0074 solida Tarbangan, U.C.	

11

Barrow         Barrow<	Print O	Print Options				
Output         Detail         Carer           Barton         2010 (2010/01)         1           Barton         2010 (2010/01)         1           Barton         1         1           Barton         1         1           Barton         1         1           Carlo Noution         1         1           Lensen         1         1           Lensen         1         1			REPORT GENERATOR			
One The         2016 (2010/07).           Table Vy         -           Come The						
Statute         Hat Urg			Detault			
Statute         Hat Urg		Enter Title				
Conformer of MT MT Conformer Conform		Totals Drily				
		change of othe				
	2	CRIT OR PRIT	CRT	PRT		
	Le	RPT,VIEW,RLE				
	City	MY Dourt Records				
penmp		Letter Nave				
			(ave	Evide	Earcol Help	
	christogies, LLC					the Virtual Dets Webliners

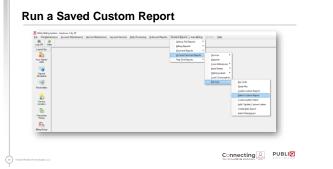


# Create a Custom Report Drawer Selection Image: 1 Image: 2 Image: 4 Image: 4 Image: 4 Image: 4 Image: 5 Image: 6 Image: 7 Image: 7



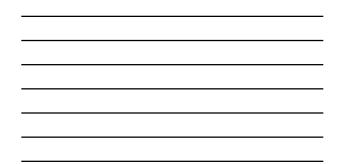
rint Options			a Service Maintenance	Account Services - Spily Proceeding - Sphare	el Tapota Sandari
	Day Off H	P Rive Castians			-
		9571 CUSTON REP	ORT BENERATOR		
	Change	Question	Owland	Exeme	
	- Sa	Criss Tile	United	22:PG 03%5UMPTIL	
		Totals Drip		0	
	Selection	Speeing Dat.	1		
		ORT OR PRIC	ORT	967	
	Later	RPT /VEW/FLE	RPT		
	Drawer	Court Records Lafer Name		•	
		500		Enth Dated	Help

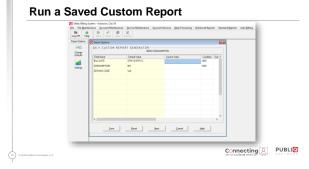
ate 02/29/20				ZEBO CONSUM			
							 Page 1
CCOUNT CHARGE UMBER CODE	CHARGE DESC	DATE	CONSUMPTION		ADDRESS	STREET NAME	 
22785 001	WATER	07/27/19	0000000000	15.00	123	FUBLIQ LANE	 





9	ntenance Account Maintenance Service Maintenance Account Services Daily P	
List Search	Select Custom Report	
	Code Frid	
	Cutton Lit Display Opt   Stat   Recort Name   Pimary File   Code	
	PS 2ERD CONSUMPTON DBM ITEM RUE CRPUB002	
	" End DI File "	





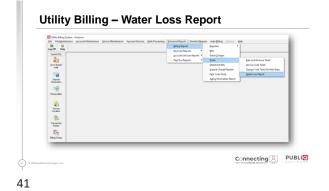


#### Run a Saved Custom Report

Update Current Value field for any Select, Sort, or Print Option changes

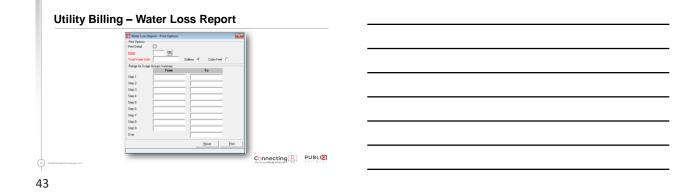


40

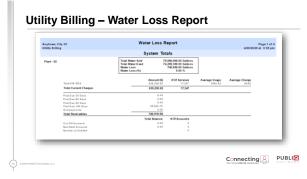


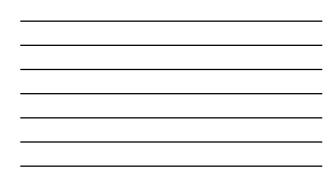










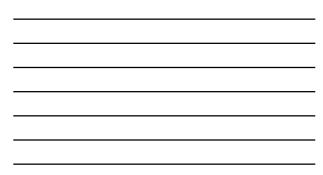


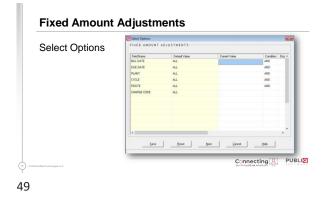
		:	System Tot	als			
Anytown, Ci Grand Total		Total Water Sold Total Water Used Water Loss Water Loss (%)		,000,000.00 Gallens ,259,350.00 Gallens 740,650.00 Gallens 0.99 %	]	W2	iler Loss Repo
	Total EW-RES Total Current Charges		Amount (5) 635,255.82 635,255.82	#Of Services 17.347 17.347	Average Usage 4280.82	Average Charge	
	Past Due 30 Days Past Due 60 Days Past Due 90 Days Past Due 180 Days		0.00 0.00 05,654.76				
	Overpayments Total Receivables		720,910.58				
	Cut-OffAccounts Bad Debi Accounts Number of Unbilled		Total Balance 0.00 0.00	# Of Accounts 0 0			

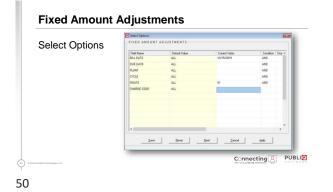


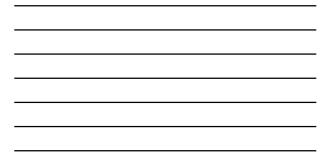
47

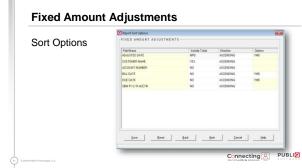
# <text>



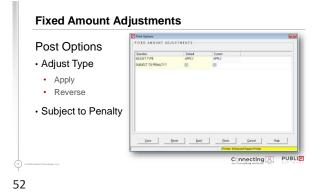


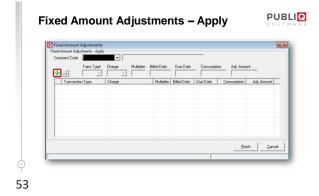


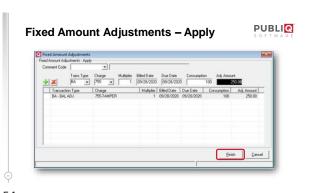


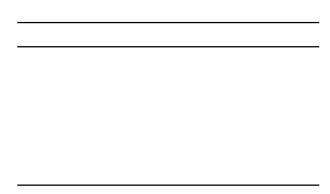










ANYTOWN, TOWN OF Utility Billing	Fixed Amount	Adjustmen	ts - App	bly			9/28/20	Page 1 of 20 at 2:53 p
Acct # Mater # Name				Charge Code	an .	Due Date	Consumption	Adj. Amos
D47324 028414 FUBLIC JANE	Prise	r Balance: 3	111.35	792	19 28 29	09/25/20	Adjusted Balance 105 Total Adjustments	8733.3 8290.0 8290.0
	Tatata for Customer Name Public. Jane:	Etiar	Lalatur 043.25		80	atments \$250.00	1	Maisted Balari \$733.5
	Intals. Inc. Adjusted. Date: 003030.	Disc	Lalaton 983.39		MI	stments \$250.00		Mixed Balance
	Sirand Totats.	Enter	Ealance PR2.35		<b>MA</b>	atmenta \$250.00		Macated Balance
						600	necting	Q PL

